SERVICE CAN CHANGE THE WORLD



But service is menial work



No, it is so much more



MISUNDERSTANDINGS





It's just customer service



service > customer service





Service is complicated



No, it's just HELPING PEOPLE



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It's a nice-to-have



No, it's a need-to-have





I'm no one's servant



IT'S NOT ABOUT BEING in service (



IT'S ABOUT BEING of service to





But it's a dog-eat-dog world



We are more successful cooperating



lt's our human superpower



TRUTH IS:

Service is everywhere It's key to our survival It's about helping people ...by bringing value



But we've become very self-interested



...and it's getting worse



WE CAN DO BETTER



Be concerned about people



Be willing to be inconvenienced



Look for opportunities to help



You can change the world



If you just give a \$#!+







